



DAYCARE AND BOARDING AGREEMENT

1. GUEST REQUIREMENTS:

a. Vaccinations

Animal(s) are required to be current on all the following vaccinations and a current copy of vaccine records from a licensed veterinary facility must be provided prior to the reservation date.

1. Canine Requirements: Rabies, Distemper (including Hepatitis, Parainfluenza, Parvo Virus), Canine Influenza, Leptospirosis and Bordetella
2. Feline Requirements: Rabies, Distemper (including Rhinotracheitis, Calici Virus, Panleukopenia)

b. Health Requirements: Animal(s) must be:

1. Free of internal and external parasites (roundworm, fleas, ticks, lice, mites etc.) in the event that parasites are discovered, the animal(s) will be treated at the owner's expense.
2. Free of communicable diseases

c. Behavioral and Other Requirements

1. Non-aggressive towards humans, and not protective of toys, food or other items.
2. Animal-aggressive guests will be boarded at Come, Play, Stay with owner's full disclosure of potential aggressive behavior, and agreement to any accommodation restrictions or special care plans deemed appropriate by Come, Play, Stay staff.
3. Animal(s) must enter and exit Come, Play, Stay facility on a leash or in an appropriate carrier.

d. Doggy Daycare Requirements:

1. Must successfully complete a "Play Interview".
2. At least four (4) months of age.
3. Spayed/neutered (if over six (6) months of age).
4. Aggressive animals are not permitted to attend Daycare at Come, Play, Stay. To prevent potential injury to staff and other guests, animals exhibiting aggressive or unacceptable behavior will be separated from other guests. Come, Play, Stay pledges to do our best and use reasonable efforts to care for aggressive animals until owner or authorized guardian is contacted. Come, Play, Stay will not be held liable for issues resulting from aggressive behavior, provided reasonable care and precautions are taken. Owner authorizes Come, Play, Stay to use reasonable precaution against injury, escape, or death of any animal. Owner(s), or guardian(s), will be consulted and given suggestions pertaining to aggression, however Come, Play, Stay reserves the right to prohibit any animal from attending daycare. Such determinations shall be made at the sole discretion of the Come, Play, Stay Staff.

2. DISCLOSURE:

I have disclosed below any and all known medical and/or other conditions, including but not limited to: personality or behavioral traits that may affect, prevent, or limit, animal(s) ability to be groomed, boarded, participate in daycare, puppy nursery, or training classes, or otherwise visit Come, Play, Stay as a Guest.

3. GUEST MEALS:

Come, Play, Stay provides Science Diet brand food, or owners may provide food of their choice at no additional charge. If owner elects to provide food, an adequate amount for the duration of the stay, sealed in a reasonably sized container labeled with animal's first and last name and feeding instructions, must be provided. Come, Play, Stay will feed all guests in accordance with instructions provided in the Hospitality Suite Application. However, we cannot accept raw or freeze-dried food as a food source. Pets must be on a diet free of raw or freeze-dried ingredients for 14 days prior to being admitted for their stay or group activity. Come, Play, Stay may also provide the occasional treat of food not labeled for pets, such as peanut butter in order to entice a pet to eat and/or having trouble taking prescribed medications.



I consent to the Come, Play, Stay staff giving my pet(s) additional treats to what I have brought today.

I decline having the Come, Play, Stay staff give my pet(s) additional treats to what I have brought today.

4. PERSONAL PROPERTY:

Owner accepts responsibility for all personal items left at Come, Play, Stay. Come, Play, Stay will not be responsible or liable for lost or damaged personal property, including, but not limited to; leashes, collars or toys. We cannot accept personal bedding or blankets during a pet's stay due to sanitary concerns.

5. MEDICATION ADMINISTRATION:

For all medication administration during your pets' stay, there will be a daily administration fee applied to the account. This charge covers oral medications, ear medications, and injections. All supplements or herbs, not prescribed by a veterinarian, such as omega fatty acids, glucosamine, etc., can be administered if presented in the original bottle with written instructions. ALL MEDICATIONS MUST BE PRESENTED IN THE ORIGINAL BOTTLE WITH THE FOLLOWING: CLIENT NAME/ANIMAL NAME, DOSAGE, DRUG NAME, PRESCRIBING VETERINARIAN, AND DATE ISSUED.

6. LATE FEES AND CHARGES:

- a) A \$25 late-fee will be charged for failure to pick up animal(s) up to 30 minutes after the designated boarding or daycare check-out time.
- b) The late-fee for Animal(s) not retrieved for greater than 30 minutes after designated check-out time will be a one-night boarding fee, regardless of whether the animal(s) are picked up or boarded for the additional night.

7. ACKNOWLEDGEMENT AND AGREEMENT OF ANIMAL'S PARTICIPATION RISK:

There are inherent and potential risks involved with interactions between animals, as well as between humans and animals. Such interactions may result in property damage or bodily injury, including permanent disability, sickness, or death to human or animal. There may also be other risks, unknown or not readily foreseeable (collectively, "risks"). Owner accepts and assumes responsibility for all risks, including, without limitation, all losses, costs, damages, and the full cost of repair or replacement of property damages incurred as a result of animal(s) visit to Come, Play, Stay.

Owner Signature: _____

Canine Guests Only:

Daily exercise sessions in a secure fenced area is the standard for all canine guests. To provide interaction and socialization and with the Owner's prior approval, multiple dogs may be in the exercise area at the same time. Please indicate your exercise preference for your dog(s) by initialing below:

_____ I provide consent for my dog(s) to participate in-group exercise sessions while at the facility and understand that I will incur an extra fee for these additional activities.

_____ I prefer contact between my dog(s) and other animals be limited to an absolute minimum.

8. ABANDONED ANIMALS:

- a) Animal(s) left at Come, Play, Stay beyond their scheduled visit, without adequate notification and the consent of Come, Play, Stay, will be considered abandoned on the 5th day after their scheduled check-out date. Once considered abandoned, Come, Play, Stay will become the legal owner and guardian of the animal(s) and as such, will determine future placement. Placement is at Come, Play, Stay's sole discretion; the animal may be offered for adoption to a suitable home, or relinquished to an unrelated shelter of Come, Play, Stay's choice.
- b) If an animal is abandoned at Come, Play, Stay, owner may be unable to regain possession of the animal(s) and will have no recourse against Come, Play, Stay or its Affiliates.
- c) Owner will remain responsible for all reasonable charges related to the animal(s) care until an appropriate placement can be made.

I understand the above-mentioned policy and agree.

Owner Signature: _____

9. VETERINARIAN LIABILITY AND CARE:

- a) Owner agrees to allow Come, Play, Stay complete discretion in determining the need for, and providing of, appropriate medical treatment for animal(s) while being cared for at our facility.
- b) Medical treatment will be initiated if an animal appears ill or injured, or exhibits any behavior that would reasonably suggest the need for medical evaluation and/or treatment. In the event of illness or injury, Come, Play, Stay will immediately attempt to contact the owner or authorized guardian to discuss treatment options and/or recommendations. You may also choose to pre-authorize an amount of cost for medical care.

I authorize up to \$ _____ for any additional necessary medical treatment and supportive care during my pet's stay.

Owner Initials: _____

In the event the owner or guardian are not able to be contacted or they have not written in the above authorization space, Come, Play, Stay is authorized to initiate treatment deemed necessary, including emergency and supportive care, up to the following amount \$750.00 until owner or guardian are reached.

- c) Owner agrees to pay the amount designated in section 10. b, as well as any additional amounts verbally or otherwise agreed to once owner is contacted.
- d) In the rare and unfortunate event that an animal dies while in Caring Hand's care, the animals' remains will be maintained at our facility for pick-up or further instructions.

10. ANIMAL RESTRAINT

For the safety of the staff and the animals, muzzling, tethering, and other appropriate means of restraint may be used at the discretion of Come Play Stay staff.

11. PHOTOS, VIDEOS, and OTHER MEDIA:

Come, Play, Stay reserves all rights to photos or videos taken of animal(s) during their visit to Come, Play, Stay and the use of such media for promotional purposes without compensation of any kind.

- I consent to the Come, Play, Stay staff taking and sharing photos on social media of my pet(s) today.
- I decline having the Come, Play, Stay staff take or share any photos of my pet(s) today.

12. DEPOSIT AND CANCELLATION POLICY (BOARDING):

A one nights boarding deposit is required for all boarding reservations. Boarding deposits are non-refundable if reservations are not canceled 48 hours prior to your boarding check-in date during non-holiday periods. If reservations are not cancelled seven days prior to your boarding check-in date during the holiday seasons, the deposit will also be non-refundable. Holidays include, but are not limited to, Thanksgiving, Christmas, New Years, Memorial Day, and Labor Day.

13. WAIVER, RELEASE AND INDEMNIFICATION.

I HAVE READ AND FULLY UNDERSTAND THE TERMS OF THIS ADMISSION AGREEMENT. I AGREE THAT IT IS INTENDED THAT ALL TERMS OF THIS AGREEMENT CONTROL DESPITE ANY PARTICULAR STATUTE OR LAW THAT WOULD OTHERWISE PROTECT ME OR MY ANIMAL(S).

Owner/Guardian Name: _____

Animal Name: _____

Owner/Guardian Signature: _____

Date: _____