



Special Needs and Geriatric Pet Boarding at Come-Play-Stay

After carefully reading our policies, please fill out the Special Needs/Geriatric Boarding Assessment form on the back of the page.

General information:

- We recommend beginning the Special Needs and Geriatric pet boarding application process at least two weeks prior to your desired boarding dates. Holidays and summer weekends generally require more advanced planning due to high-demand and limited space, so please contact us as soon as possible.
- Our Geriatric and Special Needs boarding is not staffed 24-hours per day, and thus is not suitable for animals in need of intensive care. Staff is on site from roughly 7am-7pm daily.
- Geriatric and Special Needs cats must board in a double-sized (two-room) condo, at a nightly boarding cost of \$25-35 depending on the level of care. Additional cats boarding in the same condo may be approved on a case-by-case basis.
- All dogs with health concerns, and many dogs over the age of 10 depending on condition, must board in our Special Needs area.
- We cannot board more than one dog weighing more than 20 lbs at a time in a Special Needs run. Prices range from \$35-41 per night depending on the level of care.

In order to provide your pet with the very best care while you are away, and to give you peace of mind knowing your best friend is stable, happy and comfortable, all Special Needs and Geriatric boarders must first meet specific conditions and requirements.

- All prospective Special Needs and Geriatric boarders must first:
 - Complete the **Special Needs and Geriatric Boarding Assessment**
 - Have their regular veterinarian complete the **Pre-Boarding Exam and Evaluation form for Veterinarians**

Based on this documentation your pet may need to have a pre-boarding exam performed by a SMVH vet in order to determine final suitability to board. Current SMVH clients whose pets have been examined in the last three months with no change in medication or condition *may* be exempt from exam *at their veterinarian's discretion*. The cost of the exam is \$46, and other charges will apply if any additional tests are necessary.



For Non-SMVH veterinary clients required to be examined at SMVH. To the exam please bring:

- Vaccine records (we require Rabies, Distemper, and Bordetella)
- Details and notes from your regular veterinarian from your pet's last exam, along with the results of any blood or urine tests performed in the last year

Please be prepared to discuss the following with the veterinarian during the exam:

- Current diet and eating habits
- How does your pet handle stress?
- Has the pet boarded before, or spent time away from home at all?
- Has your pet had a change in health or worsening of this condition in the last three months?

Things to consider about your pet before you board:

- Ease of mobility
- General attitude and demeanor
- Stress levels
- Appetite
- Potty habits- incontinence, etc.

Additional conditions:

- At the veterinarian's and kennel manager's discretion, we may require a 24-48-hour trial-stay prior to actual boarding, at the determined Special Needs boarding rate.
- Once in boarding, animals who are not eating or are otherwise doing poorly, will be hospitalized at the owner's expense (\$99.00/night + additional costs).
- The veterinarian and/or kennel manager may decide your pet is not suitable for boarding. A pet-sitter or alternate arrangement may be in your pet's best interest.

Steps to complete for Geriatric and Special Needs Boarding Approval:

- 1.) Complete the Application included in this packet and return it to the Come-Play-Stay reception desk. At this time, you may have the staff check availability for your desired boarding dates. You may also submit the form by fax or e-mail.
Fax: 970-226-2625
Email: comeplaystay@southmesa.com
 - Have your pet's regular veterinarian complete and submit the Pre-Boarding Exam and Evaluation form for Veterinarians. Your vet may submit the form by fax or e-mail.
Fax: 970-226-2625
Email: comeplaystay@southmesa.com
- 2.) Within two business days, SMVH staff will contact you regarding the application with preliminary approval in order to expedite the process as much as possible.
- 3.) Once in-house case-review is complete, a staff member will call to set up any necessary steps in the approval status of your boarding reservation



Special Needs and Geriatric Boarding Assessment

Owner's Name: _____ Pet's name: _____

Pet's age: _____ Phone: _____ E-mail: _____

Desired Boarding Dates: _____

Your travel destination: _____

Who is your regular veterinarian: _____

When did your pet last see your regular veterinarian? _____

Has your pet ever boarded before? _____

Please circle any of the following that apply to your pet:

Light appetite Arthritis pain Stiffness or limited mobility Slow to rise

Blindness/limited sight Deafness Sensitive to cold Sensitive to heat

Doesn't like to take medication Sensitive to touch on any body parts (ears, hindquarters, etc.)

Chronic or frequent eye or ear infections Skin condition

For pets of all ages with health issues or medical conditions:

When was your pet diagnosed with this medical condition?: _____

In the past year, has your pet had a health "scare" episode? _____

If so, please explain: _____

What do you do to manage your pet's condition at home?

Does your pet have any other health issues we should be aware of?

